

IDAHO RESOURCE CONTACTS

BOISE-AREA

Agency on Aging:

- Idaho Commission on Aging – 208.898.7060 / Email: psa3@a3ssa.com

Center for Independent Living:

- Living Independence Network Corporation (LINC) – 208.336.3335 / info@lincidaho.org

Protection and Advocacy:

- DisAbility Rights Idaho – 866.262.3462 / www.disabilityrightsidaho.org

Aging and Disability Resource Center:

- <https://aging.idaho.gov/program/stay-informed/aging-disability-resource-center/>
- Idaho Legal Aid Services, Inc. – 208.746.7541

Quality Improvement Organization:

- Idaho Bureau of Facilities Standards Division of the Idaho Department of Health and Welfare – 24/7 Hotline 800.345.1453 / Mail: 3232 W. Elder Street, Boise, ID 83705
- Community Healthcare Accreditation Partners (CHAP): 800.656.9656 / complaints@chapinc.org
- Acentra Health – Beneficiary and Family Centered Care Quality Improvement Organization (BFCC-QIO): www.acentraqio.com Region 10 Toll-free 888-305-6759



IDAHO LEADERSHIP

Administrator/Clinical
Manager

Joe Reitan, PT/DPT

866.919.3240, ext. 320

Alternate Administrator

Haylee Schwerts, OTR

866.919.3240

Leona Hudson, RN/Alternate
Director of Nursing

866.919.3240, ext. 328

AGENCY RESOURCES

Quality Assurance
Department

(Concerns/Complaints)

866.919.3240, ext 375

QualityAssurance@KidsCareHH.com



24/7 Nurse On-Call Line

866.449.7692

CURRENT PATIENT INFORMATION

Authorizations Department (Medicaid/CHIP Plans)

- 866.919.3240, ext. 216
- Authorizations@KidsCareHH.com

Insurance Verification Department (Commercial/Self-Pay)

- 866.919.3240, ext. 385
- IVTeam@KidsCareHH.com