

OREGON RESOURCE CONTACTS

PORTLAND/SALEM-AREA

Agency on Aging:

- Portland-area Agency on Aging – 503.988.3620 / https://www.carefororegon.org/a2_oregon_members.htm

Center for Independent Living:

- Association of Oregon Centers for Independent Living (AOCIL) – 503.232.7411 / <http://www.aocil.org>

Protection and Advocacy:

- Disability Rights Oregon – 503.243.2081 / Email: welcome@droregon.org

Aging and Disability Resource Center:

- Multnomah County Aging and Disability Services (Portland) – 503.988.3620 / www.multco.us/ads
- Northwest Senior & Disability Services – 503.304.3456 / www.nwsds.org

Quality Improvement Organization:

- Oregon Department of Health and Welfare, Bureau of Facility Standards – 208.334.6626
- Oregon Health Authority - <https://www.oregon.gov/oha/ph/providerpartnerresources/healthcareprovidersfacilities/healthcarehealthcarreregulationqualityimprovement/pages/complaint.aspx>
- Community Healthcare Accreditation Partners (CHAP): 800.656.9656 / complaints@chapinc.org



OREGON LEADERSHIP

Clinical Manager/Alternate Administrator

Kelsey Kuykendall, PT, DPT

866.919.3240, ext. 319

Director of Nursing/
Administrator

Erin Bergmann, RN/Director
of Nursing

866.919.3240, ext. 328

AGENCY RESOURCES

Quality Assurance
Department

(Concerns/Complaints)

866.919.3240, ext 375

QualityAssurance@KidsCareHH.com

CURRENT PATIENT INFORMATION

Authorizations Department (Medicaid/CHIP Plans)

- 866.919.3240, ext. 216
- Authorizations@KidsCareHH.com

Insurance Verification Department (Commercial/Self-Pay)

- 866.919.3240, ext. 385
- IVTeam@KidsCareHH.com



24/7 Nurse On-Call Line

866.449.7692