

KidsCare MONTHLY

YOUR MONTHLY GUIDE TO ALL THINGS KIDSCARE



WHAT'S IN THIS ISSUE?

**BEHIND THE SCENES WITH
QUALITY ASSURANCE**

MORE GROWTH, MORE OPPORTUNITIES

Please help me congratulate Dafne on her new role as Physician Liaison Supervisor at KidsCare!

Dafne has been with KCHH for 4 years. She performed an excellent job working as a Lead Physician Liaison. Dafne communicates extremely well with our internal staff as well as building necessary rapport with our doctors offices. Dafne has quickly built up these professional relationships with her easy-going positive attitude. It has been my pleasure to promote an outstanding team player such as Dafne. With her strong work ethic and leadership skills, I know Dafne will continue to do great things with her team. I am very excited to have Dafne on our leadership team.

Belinda Salinas



Dafne Jasso
*Physician Liaison
Supervisor*

BEHIND THE SCENES

"SO... WHAT DOES QA ACTUALLY DO?"

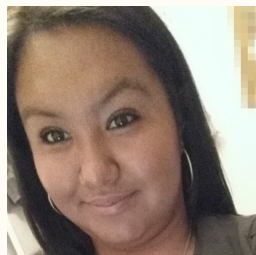
quality assurance meet the team



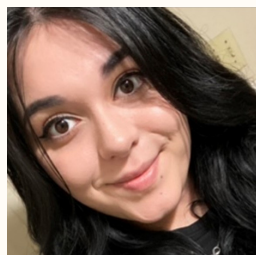
Erin Carter
DIRECTOR OF CLINICAL
COMPLIANCE



Teri Arnold
AUDITING SPECIALIST



Adriana Vigil-Perez
AUDITING SPECIALIST



Erica Rangel
QUALITY ASSURANCE
COORD.

THERAPY RELATIONS

Therapy Relations is the liaison between clinicians and admin staff!

ABOUT

The Quality Assurance team addresses complaints, grievances, incidences, and ensures compliance is maintained, over multiple states.

THIS CONSISTS OF...

- Visit & Process Compliance
- Caseload Investigation
- External Complaints
- Incidents
- CPS Reporting
- COVID-19
- Risk Evaluation
- Releasing Medical Records*
- Liaison for Clinicians & Admin Staff

DID YOU KNOW?

QA not only consists of quality assurance, but also therapy relations, medical records **and** auditing!

MEDICAL RECORDS

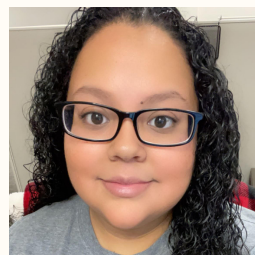
Medical Records releases records to healthcare facilities, schools, law offices, CPS, parents of patients, disability services, etc. and must be careful to follow consent requirements.

AUDITING

Auditing is a risk evaluation technique that we use to monitor compliance to processes. Our audit team performs quarterly QAPI and HR audits, along with compiling discharges, hospitalizations and infection reports.



Miriam Mburu
QUALITY ASSURANCE
MANAGER



Nohely Rosales
LEAD QUALITY
ASSURANCE COORD.



Estefania Lopez
MEDICAL RECORDS AND
THERAPY RELATIONS COORD.



MEET THE NEW KIDS



Kristina Alvarado
SLP Asst.
Austin, TX



Berenice Huijon
SLP Asst.
Austin, TX



Amanda Hunt
OT
Austin, TX



Sydney Parker
SLP
CO Springs, CO



Irene Sturla
PT
CO Springs, CO



Kehinde Ajibade
COTA
Dallas, TX



Sandra Cardozo
LVN
Dallas, TX



Katrina Carson
OT Asst.
Dallas, TX



Deborah Martin
SLP
San Angelo, TX



Kari Howard
COTA
Dallas, TX



Lauren LaBlue
PT Asst.
Dallas, TX



Julie Tan
PT
Dallas, TX



Sarah Trull
SLP
Dallas, TX



Judith Yegon
LVN
Dallas, TX



Margaret Despres
SLP
Denver, CO



Desirae Gallegos
RN
Denver, CO



Jaime Guggisberg
PT
Denver, CO



Lara Nakagawa
SLP
Denver, CO



Gwendolyn Calvert
OT
San Angelo, TX



Mackenzie Skipper
PT
Denver, CO



Pablo Zavala
Translator
Denver, CO



Margaux Dart-Greenough
SLP
Fort Collins, CO



Amy Mulligan
SLP
Fort Collins, CO



Autumn Tracy
SLP
Fort Collins, CO





Ledda Espinoza
SLP Asst.
Fort Worth, TX



Brenda Gallegos
SLP Asst.
Fort Worth, TX



Natali Mesa
PT
Fort Worth, TX



Bre-Ana Herndon
Billing Coord.
Dallas, TX



Marbett Rocha
Authorization Coord.
Dallas, TX



Hillary Williams
Processing Supervisor
Dallas, TX



Mary Allen
SLP Asst.
Houston, TX



Ashley Hawthorne
SLP
Houston, TX



Jessica Menchaca
SLP Asst.
Houston, TX



Pavika Poramapornpilas
PT
Houston, TX



Jessica Porras
OT
Houston, TX



Theresa Smith
SLP
Houston, TX



Dalia Umana
SLP
Houston, TX



Ashley Woods
OT
Houston, TX



Kim Critelli
SLP
Portland, OR



Tracey Roach
OT
San Angelo, TX



Katie McGrath
SLP
Portland, OR



Monica Delgado
SLP
Portland, OR



Tammy Smith
SLP
Tyler, TX



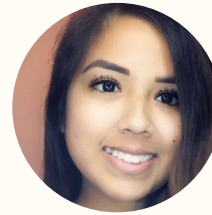
Gloria Garza
COTA
San Antonio, TX



Darby Hibbs
CR Coord.
San Antonio, TX



Aimee Rodriguez-Chapa
COTA
San Antonio, TX



Samantha Briones
PT Asst.
Tyler, TX



Michelle Gonzalez
PT
Tyler, TX

*Not
pictured:*

Tamela El Habachi
SLP
Dallas, TX

Julie Reagan
CR Coord.
Denver, CO

Welcome to the KidsCare family!





A pic of Team Vicki, in Houston, at their therapist meeting!



Juan Vega and Julie Reagan at an ABA Event in Colorado Springs at Aspire Behavioral Care! We partner with Aspire Behavioral Care to provide developmental therapy at their clinic which provides behavioral services for various diagnoses and needs!

ANNIVERSARIES & BIRTHDAYS

Morian, Sara - 1yr
Mencke, Leisha - 1yr
Chiofalo, Kyndall - 1yr
Tracy, Anya - 1yr
Gutierrez, Miranda - 1yr
Johnson, Madeline - 1yr
Page, Taylar - 1yr
Butzer, Madison - 1yr
Richardson, Amber - 1yr
Welsh, Michael - 1yr
Cantwell, Natalie - 1yr
Robbins, Kaitlyn - 1yr
Lope, Leslie - 1yr
Carroll, Lailani - 1yr
Hepperle, Ashley - 1yr
Wicke, Kandice - 1yr
Faiola, Kristen - 1yr
Parker, Catherine - 1yr
Belou, Anna - 2yrs
Barin, Maegan - 2yrs
Love, Khristy - 2yrs
Ballard, Vonda - 2yrs
Kelley, Tiffany - 2yrs
Martinez, Ana - 2yrs
O'Neill, Margaret - 2yrs
Barrett, Haley - 2yrs
Delgado, Estefania - 2yrs
Wild, Kendall - 2yrs
Weinstock, Kate - 2yrs

Buford, Carolyn - 2yrs
Balmos, Tricia - 2yrs
Kaskavage, Kelly - 3yrs
McCarroll, Hope - 3yrs
Swierc, Bobbie - 3yrs
Ritchie, Jessica - 3yrs
Dickens, Ashley - 3yrs
Wood, Taylor - 3yrs
Marx, Emily - 3yrs
Hauxwell, Stephanie - 3yrs
Chamness, Heather - 3yrs
Garcia-Aviles, Elsie - 3yrs
Frerichs, Danielle - 4yrs
Aswell, Whitney - 4yrs
Stepczynski, Jacek - 5yrs
Chandler, Melissa - 6yrs
Matt, Christina - 9yrs
Bell, Lisa - 9yrs
Olson, Jason - 11yrs

Broadhead, Kymber - 9/1
Bacon, Alison - 9/1
Cingari, Elizabeth - 9/2
Kenney, Julia - 9/3
Ashford, Stephanie - 9/3
Hawkins, Paige - 9/4
Ceballos, Alma - 9/4
Wood, Taylor - 9/4
Korth, Marissa - 9/5
Kuehl, Sheryle - 9/5
Curry, Thomas - 9/5
Hix, Kerie - 9/6
Macias-McKenney, Jennifer - 9/6
Poramapornpilas, Pavika - 9/6
Brown, Matthew - 9/6
Cote, Linda - 9/6
Betulia, Olivia - 9/7
Sterling, Felicia - 9/7
Hollmeyer, Emily - 9/8
Wilcox, Matt - 9/8
Murphree, Jordan - 9/8
Chandler, Melissa - 9/9
Wills, Donnie - 9/9
Nikitenko, Kyra - 9/10
Lane, Kayci - 9/10
Gresham, Kimberly - 9/11
Solis, Vanessa - 9/11
Cluck, Kasey - 9/12
Clark, Tara - 9/12

Ramsey, Lynda - 9/12
Bajkowsky, Mark - 9/13
Haden, Sarah - 9/13
Patrick, Chemetra - 9/13
Mesecher, Kaylene - 9/14
Busby, David - 9/15
Anderson, Natasha - 9/15
McClendon, Holland - 9/16
Hale, Janay - 9/16
Clark, Jon - 9/16
Smith, Lashonda - 9/17
Powers, Karli - 9/17
Brewer, Cole - 9/17
Hibbs, Darby - 9/18
McGee, Shannon - 9/19
Franklin, Timothy - 9/19
Ford, McKenna - 9/19
Krahn, Amy - 9/19
Jones Nichols, Lacey - 9/20
McClain, Amber - 9/20
Vasquez, Kaari - 9/20
Brasseaux, Jean - 9/20
Villazana, Elisa - 9/21
Herskovits, Isaac - 9/22
Sosa, Jessica - 9/22
Stovall, Gina - 9/23
Snyder, Leah - 9/24
Bunger, Caitlin - 9/24

Govey, Amber - 9/25
Gravesmill, Lauren - 9/25
Brenholtz, Marsha - 9/26
Mitcham, Kaylee - 9/26
Nulph, Bonnie - 9/26
Blaustein, Batsheva - 9/26
Houston, Madison - 9/26
Ballard, Vonda - 9/27
Monson, Katie - 9/28
Baker, Cortney - 9/29
Howell, Sarah - 9/29
Gonzalez, Michelle - 9/29
Taylor, Alexandra - 9/29
Fulton, Jennifer - 9/29
Kuklinski, Shari - 9/29
Alexander, Jill - 9/30
Chapman, Kristin - 9/30
Mesa, Natali - 9/30