

KidsCare MONTHLY

YOUR MONTHLY GUIDE TO ALL THINGS KIDSCARE



WHAT'S IN THIS ISSUE?

**BEHIND THE SCENES
WITH BILLING**

MORE GROWTH, MORE OPPORTUNITIES

Please help me congratulate Isabel on her new role as Insurance Verification Supervisor at KidsCare! Isabel is such an asset to the Insurance Verification Team. She has shown excellent teamwork and leadership skills. Her extensive experience in customer service and insurance guidelines while being a lead in the Insurance Verification Team has earned her a well-deserved promotion as Insurance Verification Supervisor.

Congrats, Isabel!

-Rachel Vigil



Isabel Perez
*Insurance Verification
Supervisor*

BEHIND THE SCENES

"SO... WHAT DOES BILLING ACTUALLY DO?"

billing meet the team



STEPHEN MAYO
KARINA RIVAS
LIZET DOUR
BRE-ANA HERNDON
ANTHONY FRAZIER

DIRECTOR OF REVENUE CYCLE
BILLING SUPERVISOR
BILLING COORDINATOR
BILLING COORDINATOR
BILLING COORDINATOR

ABOUT
Billing handles all Medicaid related cash & bills for the entire company. They review all claims and work to re-submit and collect back money from denied claims, as well.

DID YOU KNOW?

Billing separates out their tasks per person, and rotates them each month

WHY?

The reason it is so important to process and work on daily denials, is because after 3 months, a daily denial turns into an **Aging Report**, which is much harder to collect back on from our insurance providers

ALSO

This allows for every part of the team to be cross-trained and truly be able to work as a team and help anyone who may be falling short.

Another thing that Billing does is **Daily Denials**. These are the most recent claim denials that KidsCare receives from insurance companies, on a daily basis. The billing dept is responsible for...

- checking for new patterns
- updating our system with any changes to the insurance and how they need claims filed by us in order to pay out



CONGRATS
employees of the quarter
west edition



Angela Bailey
Physical Therapist



Sara Morian
Speech Language Pathologist



Sekayi Malek
Occupational Therapist

*Congrats on your
achievement!*



PHOTOS

Cubicle Contest Winners!



Best Overall: Marbett Rocha
& Amber Medellin



Most Spooky: Gloria Espinoza



Happy Birthday,
KidsCare!

-from your two favorite
Courtney's!

MEET THE NEW KIDS



Maria Barrios
Insurance Verification
Coord.
Dallas, TX



Charles Bombach
COTA
Houston, TX



Kesha Boyles
Intern SLP
Dallas, TX



Emily Brown
SLP Asst.
Houston, TX



Rosa Santos
Data Entry Clerk
Dallas, TX



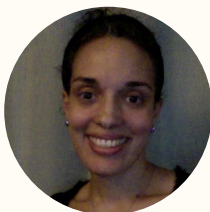
Mayerlin Chacin
PT Asst.
Houston, TX



Stephanie Capshaw
OT
Dallas, TX



John Paul Fairhart
PT
Portland, OR



Jeruzalem Cassias
SLP Asst.
Dallas, TX



Laura Hazel
COTA
Houston, TX



Nicole Heintz
SLP
Denver, CO



Jamie Hendrix
Intern SLP
Dallas, TX



Hasel Islas-Gonzalez
SLP Asst.
Houston, TX



Lauren Koffman
OT
San Antonio, TX



Jennifer Noon
OT
Boise, ID



Amy Nunez
PT
Dallas, TX



Eucharia Okereke
RN
Dallas, TX



Crystal Okonkwo
RN
Dallas, TX



Cristina Payne
SLP
Dallas, TX



Michele Robinson
OT
Denver, CO



Regina Ruiz
LVN
Houston, TX



Tanya Santos
SLP
Dallas, TX



Bailey Satterfield
OT
CO Springs, CO



Sydnie Schindler
Intern SLP
Dallas, TX





Gina Scognamiglio
SLP Asst
Austin, TX



Chanda Severson
Intern SLP
Waco, TX



Arianna Tutino
OT
Houston, TX



Nicole Valdez
SLP Asst.
Dallas, TX



Mary Wendling
RN
Portland, OR



Diana West
PT Asst.
Dallas, TX



Stacey Culver
SLP
CO Springs, CO



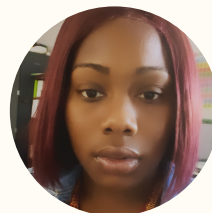
Sandra Edobor
LVN
Dallas, TX



MaKenna Marx
Intern SLP
Denver, CO



Elizabeth Mogno
OT
Denver, CO



Ayesha Owolabi
SLP Asst.
Houston, TX

*Not
pictured:*

Karla Hariman
SLP
West TX

Eleanor Conteh
LVN
Houston, TX

Welcome to the KidsCare family!

ANNIVERSARIES & BIRTHDAYS

Min, Seokwon - 1 yr
Whitehurst, Benjamin - 1 yr
Blackston, Amber - 1 yr
Macias-McKensey, Jennifer - 1 yr
Witt, Jason - 1 yr
Mosley, Lanika - 1 yr
Urbina, Victoria - 1 yr
Tobey, Mercedes - 1 yr
Vining, Melissa - 1 yr
Simpson, Claire - 1 yr
Soriano, Stephanie - 1 yr
Nulph, Bonnie - 1 yr
Whidden, Katherine - 1 yr
Weston, Samantha - 1 yr
Loos, Kaitlyn - 1 yr
Morales-Maldonado, Frances - 1 yr

Hill, Heather - 2 yrs
Kelly, Colleen - 2 yrs
Pitts, Rachelle - 2 yrs
Valentine, Lindsay - 2 yrs
Urquiza, Brenda - 2 yrs
Delafuente, Melanie - 2 yrs
Ruiz, Lyzbeth - 2 yrs
Bailey, Angela - 3 yrs
Dolde, Elyse - 3 yrs
Wallace, Rori - 3 yrs
Francis, Ashlie - 3 yrs
Ashford, Stephanie - 3 yrs
Wihksne, Sonja - 4 yrs
Ingram, Lauren - 5 yrs
McClendon, Holland - 5 yrs
Brown, Shannon - 5 yrs
Daniel, Staci - 6 yrs
Fuller, Laura - 6 yrs

Figliomeni, Emily - 11/02
Brown, Shannon - 11/02
Pendarvis, Ginger - 11/02
Solano, Marie - 11/02
Holub, Ashley - 11/02
Welch, Katelyn - 11/02
Nguyen, Dai - 11/03
Sarin, Sonali - 11/03
Tracy, Anya - 11/04
Rangel, Erica - 11/04
Becker, Valerie - 11/04
Kelley, Tiffany - 11/05
Hooper, Lara - 11/06
Brena Pardo, Joissy - 11/06
Cantu, Aracely - 11/06
Chiofalo, Kyndall - 11/08
Swierc, Bobbie - 11/08
Blair, Laura - 11/08
Luyo, Pamela - 11/10
Pope, Erica - 11/12
Hamblett, Holly - 11/12
Perez, Maria - 11/12

Nieves Machado, Maricelys - 11/12
Aguilar, Adriana - 11/13
Gelo, Andrea - 11/14
Yepes, Andrea - 11/14
Ayala, Elizabeth - 11/15
Orlando, Rebekah - 11/15
Carter, Erin - 11/16
Pruett, Mitchell - 11/16
Kvinta, Anna - 11/16
Welser, Brooke - 11/17
Dickey, Tonya - 11/17
Alexander, Jasmine - 11/17
Hynes-Eszlinger, Kailine - 11/17
Bridges, Crystal - 11/17
Ortiz, Pedro - 11/18
Kozinski, Tyrus - 11/19
Estrada, Lauren - 11/20
Saucedo, Brandi - 11/20
Calvert, Gwendolyn - 11/20
Morse, Kylie - 11/21
Hernandez, Ivette - 11/21
Nguyen, Diep - 11/22

Patel, Bhoomi - 11/22
Cuevas-Meyer, Maria - 11/22
Weinstock, Kate - 11/23
Nakagawa, Lara - 11/23
Dominguez Flores, Melissa - 11/23
Burkin, Jessica - 11/24
Lewis, Shantaria - 11/25
Guada Guevara, Brigida - 11/25
González Peña, Natalia - 11/27
Woods, Ashley - 11/28
Serrano, Laura - 11/28
Yarbrough, Chelsie - 11/28
Hillard, Kyra - 11/28
Simmelink, Heather - 11/29
Glanzer, Ashley - 11/29
De La Rosa, Gloria - 11/30
Shevat, Deby - 11/30
Scognamiglio, Gina - 11/30
Wade, Karen - 11/30
Paris-Baune, Halley - 11/30