

# KidsCare MONTHLY

YOUR MONTHLY GUIDE TO ALL THINGS KIDSCARE



ALSO IN THIS  
ONLINE DIGEST:

"Get to Know" Erik Baker

## KIDSCARE KUDOS!

*great job, therapists!*

**Jeff** is amazing with my son. Always talking and very engaging towards Greysen. Greysen likes Jeff a lot and always has a smile when he arrives. He seems to really care about him and always uses the toys I have to get Greysen engaged. He doesn't force Greysen to continue if he gets fussy and wraps it up for the day. We both look forward to therapy each week!

Field CM, Tyler

**Paige** is an excellent therapist. My daughter has made such an improvement with her and loves to see her every time. She enjoys her therapy session with her so much. I love the fact that my daughter, doesn't see Paige as a therapist; she sees her as a friend that comes and plays, and shows her new things. Thank you.

ST, Dallas

**Elizabeth** is wonderful. She is so patient and understanding with our son. She teaches him how he learns instead of forcing him to learn a certain way. She's helped us with strategies to work with him and it's been great!

ST, Fort Collins



# BEHIND THE SCENES

A DAY IN THE LIFE OF THE QUALITY ASSURANCE DEPARTMENT

## Meet the QA TEAM



*Nohely*  
QUALITY ASSURANCE  
COORDINATOR

*Cassy*  
CLIENT SERVICE  
COORDINATOR

### BASICALLY

QA addresses complaints, grievances, incidences, and ensures compliance is maintained.

\* QA resolves most issues within *7-10 business days*

*also*

QA is also responsible for the **QA Performance Improvement Plan**, which encompasses **state regulations** (for each state we are in!) for our company.

*fun fact*

A major part of QA is the **auditing process**.

Within **auditing**, QA is responsible for major audits within **each state**.

Some of the major audits include...  
**QAPI**  
**HR Audit**

*Teri*  
AUDITING  
SPECIALIST

*Maina*  
QUALITY ASSURANCE  
MANAGER

### DID YOU KNOW?

QA is over **Therapy Relations & Medical Records...** which means that they are the **liaison** between therapists and the corporate office.



# MEET THE NEW KIDS



Nkechi Eze  
Registered Nurse  
Dallas, TX



Rashaina Bilbo  
Licensed Vocational  
Nurse  
Dallas, TX



Shanta Garrett  
Licensed Vocational  
Nurse  
Dallas, TX



Jennifer Josephson  
Licensed Vocational  
Nurse  
Dallas, TX



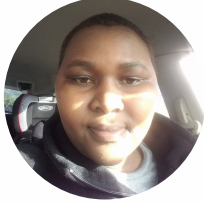
Margaret Njoroge  
Licensed Vocational  
Nurse  
Dallas, TX



Lakara Starr  
Licensed Vocational  
Nurse  
Dallas, TX



Lucila Wilson  
Licensed Vocational  
Nurse  
Dallas, TX



Shyrleen Omwansa  
Licensed Vocational  
Nurse  
Dallas, TX



Caitlin Bunger  
Speech Language  
Pathologist  
Dallas, TX



Jennie Griffin  
Speech Language  
Pathologist  
Dallas, TX



Sonya Cail  
Speech Language  
Pathologist  
Dallas, TX



Maria Cuevas-Meyer  
Speech Language  
Pathologist  
Dallas, TX



Victoria Juarez  
Speech Language  
Pathologist  
Dallas, TX



MacKenzie Kohler  
Speech Language  
Pathologist  
Dallas, TX



Morgan Maness  
Speech Language  
Pathologist  
Dallas, TX



Bridget Martin  
Speech Language  
Pathologist  
Dallas, TX



Meredith Miller  
Speech Language  
Pathologist  
Dallas, TX



Katelyn Roeber  
Speech Language  
Pathologist  
Dallas, TX



Kristine Aguas  
Speech Language  
Pathologist  
Dallas, TX



Colleen Robinson  
Speech Language  
Pathologist  
Dallas, TX



Zia Sil  
Speech Language  
Pathologist  
Dallas, TX



Alexandra Taylor  
Speech Language  
Pathologist  
Dallas, TX



Lizet Dour  
Billing Coordinator  
Dallas, TX



Tracey Herrera  
Authorization Coordinator  
Dallas, TX



Ginger Hudson  
Occupational Therapist  
Dallas, TX



Kellie Shay  
Physical Therapist  
Dallas, TX



Vicki Larson  
Clinical Manager  
Houston, TX



April Lane  
Speech Language  
Pathologist  
Houston, TX



Alexandra Redfern  
Speech Language  
Pathologist  
Houston, TX



Christina Burford  
Speech Language  
Pathologist  
Houston, TX





Diana Osman  
Physical Therapist Asst,  
Houston, TX



Audrey Hethershaw  
Speech Language  
Pathologist  
Houston, TX



Kaylene Mesecher  
Speech Language  
Pathologist  
Tyler, TX



Erin Head  
Speech Language  
Pathologist  
Tyler, TX



Sheryle Kuehl  
Translator  
Tyler, TX



Miranda Alvarez  
Speech Language  
Pathologist  
San Antonio, TX



Alison Joseph  
Speech Language  
Pathologist  
Waco, TX



Alison Bacon  
Speech Language  
Pathologist  
Austin, TX



Sue Tedesco  
Clinical Manager  
Colorado Springs, CO



Grace Sanders  
Speech Language  
Pathologist  
Denver, CO



Acey Holmes  
Speech Language  
Pathologist  
Colorado Springs, CO



Olivia Betulia  
Speech Language  
Pathologist  
Fort Collins, CO



Allison Donnerfeld  
Occupational Therapist  
Denver, CO



Carey Gunn  
Intern SLP  
Colorado Springs, CO



Brenda Portillo-Villalobos  
PRN Translator  
Denver, CO

Welcome to the  
KidsCare Family!

EVENTS

Say *hello* to the **newbies**



Left to Right: Jeff Wilson, Vicki Larson, Sue Tedesco, & Joe Reitan



The Clinical Managers at the Addison Office for their Quarterly Meeting!

As of this year, we have **4** new  
Clinical Managers!

*Painting with a Twist*

The Dallas Office's take on  
"Painting with a Twist,"  
Kids Care Style!



## Congrats, Courtney!



Congrats to Cortney Baker, KidsCare CEO and Owner, on her amazing achievement! Cortney has been named one of the **Top 100 Leaders in Healthcare in America** by the International Forum on Advancements in Healthcare.

"I can't imagine having a more supportive, incredible team than we do at KidsCare Home Health. This award isn't for me- but for our entire team. I'm so grateful that we're all committed to providing the most ethical, quality services to children all over the U.S!

Thanks, y'all, for all you do!"

*-Cortney Baker*

## Marketing

Our Marketing team at the Autism Resource Fair in Denver



## Recruiting

Our recruiter, Charlise, attended the UTMB PT Career Fair for new graduates in Galveston, Texas!



## KIDSCARE BUSINESS HISTORY TIDBITS

### *Jax, the cat*

At the start of KidsCare, Cortney had planned to do her first in-service with a physician who had a family practice. They were going to provide lunch for his staff and tell them all about KidsCare's services. For this event, Cortney and Jason had invested in a glossy marketing piece. And, right around that time, Cortney took in a rescue cat named **Jax**.

Jax was sweet, but spiteful. The day of the physician in-service, Jax wasn't getting any attention and got jealous. He decided to get revenge by peeing all over their brand new marketing brochures. After that, Cortney ensured that Jax **quickly** found a new home.

And, even though Jason and Cortney didn't have the glossy brochures anymore, their first in-service was still a big success!



*"Women In Business" by Cortney Baker*



# GET TO KNOW *Erik Baker*

## Favorites

### Instruments

Erik plays the guitar

### Must Read

Sapiens by Yuval Noah Harari

*Oliver*

*Reggie*



*Erik Baker*

THE PRESIDENT OF  
KIDS CARE HOME HEALTH

## Education

B.S. Accounting  
B.S. Information Systems  
Technology

## & GET TO KNOW... Oliver & Reggie

"Oliver is almost 3 years old. I found him out in the country on Christmas day when he was only 9 weeks. It's a very interesting story but I would need two pages! Reggie is 2 years old. And, if he isn't biting the back of Oliver's legs or ears he likes to be right next to me."

**-Erik Baker**

## Favorites

- swimming
- playing fetch
- socializing with...
  - people & other furry friends

## Anniversaries & Birthdays

Cameron Stoltz - 2 Yrs  
Lindsay McDaniel - 7 Yrs  
Beatriz Day - 2 Yrs  
Ana Adame - 4 Yrs  
Derek Leverette - 2 Yrs  
Karina Rivas - 2 Yrs  
Laurie Streder - 5 Yrs  
Linda Mills - 2 Yrs  
Marc Hebert - 6 Yrs  
Amelia Loper - 1 Yrs  
Kaitlin Hellmann - 2 Yrs  
Sarah Kelly - 7 Yrs  
Jacqueline Jewell - 2 Yrs  
Gloria Espinoza - 7 Yrs  
Kimberly Gresham - 2 Yrs  
Clara Clarke - 1 Yrs  
Maricelys Nieves-Machado - 1 Yrs  
Tom Barton - 7 Yrs  
Shannon Hanberry - 13 Yrs

Melinda McNally - 2 Yrs  
Liliana Taylor - 1 Yrs  
Annette Betancourt-DelValle - 2 Yrs  
Emily Wilson - 1 Yrs  
Janay Hale - 1 Yrs  
Marney Vitthal - 2 Yrs  
Rhonda Wilson - 7 Yrs  
Hazel Gooding - 6 Yrs  
Jaquelin Montante - 6 Yrs  
Linsy Samuel - 4 Yrs  
McKenna Ford - 3 Yrs  
Hannah Judd - 1 Yrs  
Laura Cunningham - 1 Yrs  
Stacey Nepveux - 2 Yrs  
Katrina Williams - 2 Yrs  
Alishea Johnson - 1 Yrs  
Daniel Fumo - 1 Yrs  
Tyrus Kozinski - 1 Yrs

Lauren Scurry - 7/1  
Alissa Weight - 7/3  
Joshua DeLeon - 7/3  
Kati Long - 7/3  
Keely Perkin - 7/3  
Vanessa Martinez - 7/3  
Virginia Dilday - 7/3  
Amanda King - 7/4  
Melissa Benavides - 7/4  
Nohely Rosales - 7/4  
Xuelian Zheng - 7/4  
Bryan Tomes - 7/5  
Christina Hoffmeyer - 7/5  
Elizabeth Farris - 7/6  
Kathleen Cerny - 7/7  
Stephanie Thomas - 7/7  
Andrea Cox - 7/8  
Anthony Chiofalo - 7/8

Lauren Ingram - 7/8  
Sarah Kelly - 7/8  
Tina Floyd - 7/10  
Emily Madden - 7/11  
Maria Del Pilar Londono - 7/15  
Martha Linyard - 7/15  
Teresa Hughes - 7/15  
Brittany Stark - 7/17  
Christina Matt - 7/17  
Kathleen Frye - 7/17  
Maira Perez - 7/19  
Marlene Rojas - 7/19  
Shannon Kallsen - 7/19  
Jasmin Torres - 7/20  
Diana Castillo - 7/22  
Jessica Wrinkle - 7/22  
Vanessa Mancias - 7/23

Audrey Sillivent - 7/24  
Sanni Mayanja - 7/24  
Charlsie Lucich - 7/25  
Rachel Vigil - 7/25  
Heather Chamness - 7/26  
Jacqueline Flora - 7/26  
Anne Curran - 7/27  
Maria Ornelas - 7/27  
Tara Trujillo - 7/27  
Amanda Storer - 7/28  
Hannah Persing - 7/28  
Kathryn Barnett - 7/28  
Sharonda Gales - 7/29  
Callie Robbins - 7/30  
Leah Simnitt - 7/30  
Bailey Reeves - 7/31  
Laura Lopez - 7/31

*thanks for tuning in*

NEXT MONTH'S EDITION FEATURES...  
BEHIND THE SCENES WITH THE DEPT  
"GET TO KNOW" MICKI ROGET  
& MORE

INSTAGRAM

*@kidscarehh*

