

KidsCare MONTHLY

YOUR MONTHLY GUIDE TO ALL THINGS KIDSCARE



also in this online digest...

Get to Know Micki Roget, KidsCare COO
Congratulate our Employees of the Quarter

KIDSCARE KUDOS[!] *great job, therapists!*

“ I love the care and the hard work **Sandra** has given Genesis! She has come along way and slowly but surely she is learning! **Sandra** has done an amazing job in communicating what all happened each day during the visit! ST, Dallas ”

“ **Jon** works great with our daughter. He is able to get her to do what she needs to and she has fun while doing it. He answers all of our questions as well. We look forward to our daughter reaching her goals thanks to her PT. PT, Fort Worth ”

“ **Kelly** has been really helpful with Aspyn. Aspyn couldn't sit up independently at all when she first started and she is making so much progress from that. I appreciate all of **Kelly's** support with aspyn and I look forward to seeing more PT, Denver improvements. ”

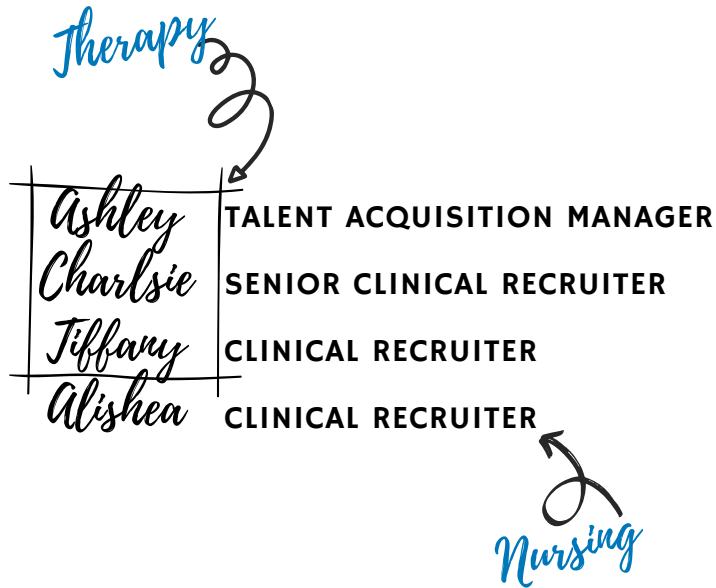
“ My daughter has some pretty bad separation anxiety but she loves **Kate!** She'll ask for her all the time and even mention things she's done with her! **Kate** is very gentle and easy going with my thick headed little toot! PT, Fort Worth ”



BEHIND THE SCENES

A DAY IN THE LIFE OF THE RECRUITING DEPT

GET TO KNOW *Recruiting*



BASICALLY

Our recruiters work *remotely* and their day to day consists of...

- finding & sourcing candidates
 - this can be done through social media, job fairs, schools, and more
- screening & interviewing them
- following up throughout to hire



* Recruiting also develops & manages KidsCare's *social media*

also

They are also responsible for organizing, planning, registering, and attending recruiting events from conventions to career fairs!

ON THE OTHER HAND

Therapy has a *15-30 day* turnaround period. This allows marketing & clinical managers to make sure all hiring needs are aligned

DID YOU KNOW?

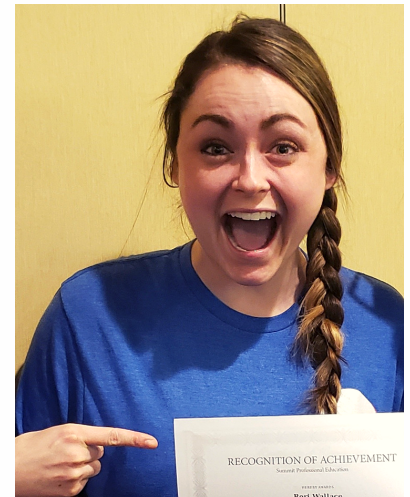
Nursing can have a *3 day* turnaround period, meaning recruiting has to be very quick and on top of the process to make sure a patient is staffed.



Therapists of the Quarter

Rori was the first PT in Colorado Springs; she took all referrals and continues to evaluate and staff incoming referrals to transition to onboarding therapists. She has been flexible, patient, and our "go to" for all PT needs in Colorado Springs. She has shown exceptional growth and takes initiative to seek mentorship. She has been a great asset to the Colorado Springs team! We are so happy to have you **Rori**!

-Erin Carter, Director of Operations - CO/ID



Laurie is an experienced OT who enjoys teaching others. She has hosted students and provided mentorship to new grads. She is very knowledgeable and does a great job involving families in therapy. Her patients make great progress and she makes therapy fun. I'm excited that she has been chosen as the OT of the quarter! Congratulations, **Laurie**!

-Shannon Hanberry, Director of Operations - TX

Janice is a go-getter! She has not only excelled in productivity for KidsCare since she started a year ago, but she always goes above and beyond for her clients, her team, and for KidsCare! **Janice** has such enthusiasm with each client and family she works with. **Janice** was also recently awarded her CCC – Certificate of Clinical Competence. Congratulations **Janice**! We are so fortunate to have her as part of our KidsCare family, and our Austin team.

-Victoria Jackson, Clinical Manager, Austin



Employee of the Quarter



Stephanie balances out our nursing department quite well. She is our calm in the storm. Always friendly, and eager to lend a hand in any situation.

Stephanie goes out of her way to help all departments. She always has a smile on her face. We couldn't do it without her!

-Stacey Burks, Director of Nursing



LETTER BY CORTNEY



Hey y'all!

2019 is only half way over but so many exciting things have happened already. Our team in Idaho passed their initial survey (although I really had no doubts)! Great job, guys! We should officially be rolling for therapy soon- at the very latest by October 1st!

So far this year we have truly experienced explosive growth. I'm so grateful, though, that as the entire company has expanded, everyone has worked so hard to keep patient care our #1 priority. Overall, I'm proud to share that we've seen a **48%** growth in visits already this year and a **43%** growth in patient census! That's incredible! And, to keep up with all the expansion, the recruiting department has been busy, too, as we've had record-setting growth of over **200** employees already this year! WHAT?! So crazy!

One of the most exciting things we've seen in this mid-year review, though, is that **every region** in Texas has grown, in both census and visit counts! The **biggest growth region** is Houston with **152%** growth in visits and **125%** growth in census! Way to go Houston! We are also continuing to see amazing growth in all 3 areas of Colorado! It's truly an exciting time to be part of all we are accomplishing.

Nursing has also continued to provide a positive impact in Texas, as well, With all of the incredible growth that we are seeing, we will be looking to expand our Addison support operations into a bigger office in December or January! We can't wait! Our goal is to continue our expansion efforts with more states and more regions, and we will keep our KidsCare Family updated, as we do that in the future!

Okay, team! Have a great August and thank you for ALL you do!

Cortney Baker

EVENTS

At the office...



We met Coach P (our furry friend) and learned about Patriot Paws, a non-profit organization that helps individuals who may need service dogs!



Fatima, from the Dallas Office enjoying Snow Cones by SnowOnTheRox!



KIDSCARE BUSINESS HISTORY TIDBITS

Spreadsheets

At the start of KidsCare, we didn't have our EMR, KanTime, and had to rely on spreadsheets for everything. Excel spreadsheets contained our client census, authorizations, billing, charts, and **everything else!**

When anyone had the spreadsheet open, no one else was able to access it, and the spreadsheet would lock.

At that time, KidsCare only had 3 employees, so any time a parent or doctor's office called and asked for patient info, the office would have to **yell** between themselves to make sure no one was using the spreadsheet, in order to access it for the patient.

Fortunately, now we have our EMR, KanTime, and are able to access everything we need, immediately!



Our new Tyler Venue! **Heather** and **Amanda** celebrating their birthdays! Happy Birthday!

Marketing

Francisco with the Front Desk Staff at Pediatrics of Southwest Houston!



Quarterly Meetings



One of our winners from a drawing at Houston's Quarterly Meeting! Congrats, **Hannah!**



Some of our therapists at their Quarterly Meetings!



"Women In Business" by Cortney Baker



MEET THE NEW KIDS



Penny Capraru
Registered Nurse
Dallas, TX



Sonnia Taku
Registered Nurse
Dallas, TX



Melissa Aaron
Licensed Vocational
Nurse
Dallas, TX



Christopher Castro
Licensed
Vocational Nurse
Dallas, TX



Bukola Olajide
Licensed Vocational
Nurse
Dallas, TX



Desiree Parker
Licensed
Vocational Nurse
Dallas, TX



Lauren DeBerry
Speech Language
Pathologist
Dallas, TX



Melissa Dominguez
Flores
PRN Translator
Dallas, TX



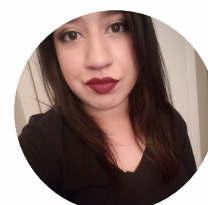
Maria Hidalgo
PRN Translator
Dallas, TX



Isabel Perez
IV Intake
Dallas, TX



Xilone Rayo-Flores
PRN Translator
Dallas, TX



Jessica Funez
Authorization
Coordinator
Dallas, TX



Megan Szarzynski
HR Coordinator
Dallas, TX



Jessica Gonzalez
Occupational
Therapist
Dallas, TX



Gina Jimenez
Occupational
Therapist
Dallas, TX



Taylor Johnston
Intern SLP
Dallas, TX



Pamela Luyo
Intern SLP
Dallas, TX



Krishnaben Patel
Physical Therapist
Dallas, TX



Tara Clark
Intern SLP
Fort Worth, TX



Lindie Dollery
Speech Language
Pathologist
Fort Worth, TX



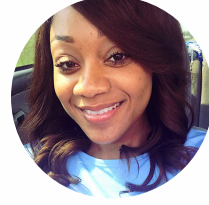
Jennifer Folsom
Speech Language
Pathologist
Dallas, TX



Jazmine Coronado
Speech Language
Pathologist
Austin, TX



Johanna Cheveret
Speech Language
Pathologist
San Antonio, TX



Aliah Green
Speech Language
Pathologist
Houston, TX



Samantha Rankin
Speech Language
Pathologist
Houston, TX



Rekeshia Ward
Speech Language
Pathologist
Houston, TX



Aleece Ban-jo
Speech Language
Pathologist
Boise, ID



Monica Greene
Physical Therapist
Dallas, TX



Robyn Ward
Speech Language
Pathologist
Denver, CO



Alexandra Gagas
Speech Language
Pathologist
Denver, CO



Amelia Germain
Speech Language
Pathologist
Denver, CO



Erica White
Occupational
Therapist
Denver, CO



Melissa Schwartz
Occupational
Therapist
Denver, CO



Sonya Cohan
Occupational
Therapist
Denver, CO



Junior Castillo
Community
Relations Specialist
Fort Worth, TX



Lynne Falick
Occupational
Therapist
Denver, CO



Allison Ferlin
Occupational
Therapist
Denver, CO



Krista Chiefa
Physical Therapist
Denver, CO



Nicole Franco
Physical Therapist
Asst.
Denver, CO



Karin Morton
Physical Therapist
Denver, CO



Lauren Pybus
Intern SLP
Dallas, TX



GET TO KNOW *Micki Roget*

About

Micki started at KidsCare as a PRN Speech Pathologist in order to maintain her pediatric skills, while working in the adult Medicare setting as a regional operations manager... and now, **8 years later**, she's the COO!



**CHIEF OPERATING OFFICER (COO)
AT KIDSCARE HOME HEALTH**

Favorites

- Reading
- Gardening
- Cooking
- Spending time with friends & family

What is the **most challenging** part of your job?

"I think the most challenging thing about my job is to manage the **explosive growth** we have seen lately at KidsCare. It is paramount to me that no matter how much we grow, our quality and commitment to our core values remain the cornerstone of our business."

outside of work...

Micki has been married to Alan for 37 years and has 2 grown sons!

Micki & Alan have 2 cats and a very old dog, and they tend to pick up "volunteers" in need of a *forever home*.

What is your **favorite thing** about KidsCare?

"My 2 favorite things about KCHH are the **people** and the **services** we provide. I believe that the people that work at KCHH are our best "asset" and the services we provide to the communities we serve are unmatched in pediatric home health. I believe that when you truly take care of people that **the business will thrive.**"

Anniversaries & Birthdays

Melissa Benavides - 10 Years	Tonya Dickey - 11 Years	Amber Brobst - 8/1	Lizzette Burger - 8/12
Amie Dougherty - 2 Years	Kaari Vasquez - 1 Year	Ginger Hudson - 8/2	Jennifer Socia - 8/13
Jessica Schilcher - 5 Years	Tracy Le - 1 Year	Nick Crossland - 8/2	Patricia Silmon - 8/13
Tanya Lugo - 1 Year	Melissa Jonfe-Quinto - 1 Year	Thomas Barton - 8/2	Stacy Contreras - 8/13
Jaime Hernandez - 1 Year	Brooke Vancil - 1 Year	Arron Reinhardt - 8/3	Wendy Mabry - 8/13
Rachel Crawford - 1 Year	Dawnel Freeman - 2 Years	Greneshia Wright - 8/5	Kristen Raiford - 8/14
Jeffrey Wilson - 1 Year	Sarah Beck - 1 Year	Linda Mills - 8/5	Annette Betancourt-DelValle - 8/16
Vanessa Solis - 3 Years	Fabian Aguirre - 2 Years	Shatena McCoo - 8/5	Rhonda Wilson - 8/16
Chemetra Patrick - 3 Years	Jacqueline Flora - 6 Years	Bianca Cavazos - 8/8	Johanna Cheuveret - 8/19
Julie Ploetner - 1 Year	Larissa Jimenez - 4 Years	Ashley Hamilton - 8/8	Abigail Chavez - 8/21
Natasha Anderson - 2 Years	Monika Mavra - 1 Year	Ashley Dowell - 8/11	Lisa Kosobucki - 8/22
Emily Vctor - 1 Year	Tana Jimenez - 2 Years	Erik Baker - 8/12	Christine Shew - 8/24
Erik Baker - 9 Years	Dustin Thompson - 6 Years	Hannah Bate - 8/12	

thanks for tuning in

NEXT MONTH'S EDITION FEATURES...
GETTING TO KNOW DUSTIN THOMPSON
& MORE EVENTS

INSTAGRAM

@kidscarehh

